

Notice and Frequently Asked Questions (FAQ) about Reasonable Accommodations

Multnomah County Drainage District No. 1 (“MCDD”), Peninsula Drainage District No. 1, Peninsula Drainage District No. 2, Sandy Drainage Improvement Company, and Urban Flood Safety & Water Quality District (collectively, the “Districts”) is committed to providing individuals with disabilities and/or individuals with limited English proficiency an equal opportunity to participate in and benefit from District(s)’ programs, activities, and services.

Individuals may request reasonable accommodations from District(s) that they believe will enable them to have such equal opportunity to participate in our programs, activities, and services.

To request reasonable accommodations, fill out this [online form](#), or contact us at access@mcdd.org or 971-940-6311.

FREQUENTLY ASKED QUESTIONS (FAQ)

The following FAQ provides information on requesting reasonable accommodations in Districts’ programs and activities.

1. What is a reasonable accommodation in Districts’ programs?

A reasonable accommodation is a change or modification to afford a qualified individual with a disability or an individual with limited English proficiency enjoyment of District(s)’ programs or activities, unless modifications of policies, practices, and procedures would fundamentally alter the nature of the program, service, or activity, or result in undue financial and administrative burdens to Districts.

2. How do I request a reasonable accommodation?

If you need a reasonable accommodation, please fill out this [request form](#), or contact us at access@mcdd.org or 971-940-6311.

3. Does my request for a reasonable accommodation need to be in writing?

No, you do not need to put your request in writing, however, making a written request can be helpful documentation for ensuring that the Districts provide the desired accommodation. In addition, you do not need to use the specific words “reasonable accommodations” when making your request.

4. When should I request a reasonable accommodation?

You may request a reasonable accommodation from the Districts at any time. However, making the request in advance of a meeting, conference call, or visit will help ensure that the Districts are able to fulfill the request for an accommodation. For certain requests, such as requests for sign language interpretation, the Districts’ request at least 10 days’ notice and as much advance notice as possible.

5. May someone request a reasonable accommodation on my behalf?

Yes, anyone can request a reasonable accommodation on behalf of an individual with a disability or an individual with limited English proficiency who seeks to interact with the Districts’ staff or participate in their programs or activities.

6. What will the Districts do upon receiving my request for a reasonable accommodation?

The Districts may contact you to obtain more information about your request and to better understand your needs. In addition, the Districts may review your request to determine:

- Whether the requested accommodation will be effective in allowing you to participate in the activity or program in which you are seeking participation;
- Whether the requested accommodation is reasonable, or an equally effective alternative to the requested accommodation is available; and
- Whether providing you with the requested accommodation would fundamentally alter the nature of the Districts' programs or impose undue financial or administrative burdens on the Districts.

In addition, in some cases, the Districts may consult with you in an interactive process to determine on a case-by-case basis what accommodations can be made.

If the Districts determine that your requested accommodation would fundamentally alter the nature of the program or impose an undue financial or administrative burden, the Districts may deny your request. However, in the unlikely event that this occurs, the Districts will work with you to identify an alternative accommodation that allows you to effectively participate in the Districts' programs, activities, or services.

7. May the Districts request medical documentation from you after receiving your request for a reasonable accommodation?

No, the Districts may not request medical documentation after receiving your request for a reasonable accommodation. Districts' questions will be limited to understanding the barrier to your ability to participate in the program or activity in which you are interested and the nature of an accommodation that will remove this barrier.

8. May the Districts charge you the cost of providing the reasonable accommodation?

No, you are not responsible for the cost of an auxiliary aid or service District(s) provide(s) to you as an accommodation.

9. What are some examples of reasonable accommodations?

There are many types of reasonable accommodations. Some examples of how District(s) provide(s) reasonable accommodations include:

- Arranging for qualified language interpreters, including sign language interpreters
- Translating written material into a different language
- Providing on-site captioning
- Producing alternate formats of print materials in braille, large print, or in an electronic format
- Providing remote conference captioning services.

For further questions regarding reasonable accommodations, or to request an accommodation, contact us at access@mcdd.org or 971-940-6311.